Put ONE word in each gap in the sentences below.

1. Ms Nakagawa was for the excellent work she had done. praised / promoted / recommended / rewarded
2 accordance with the owner's wishes, the management was restructured. In
3. These excellent will permit us to expand our overseas operations. figures / results
4. Share prices have fallen a result of the bad forecast. as
5. The lack of funding forced the association to back on its activities. cut
6 she has only recently arrived, Ms Tanaka has shown that she is invaluable. Although / Even though / Though
7 of the severe weather conditions, workers were told to go home. Because
8. We that you are not entitled to a full refund. regret / (believe, feel, consider)
9. Free overnight accommodation will be provided to travelers for the delay. compensate ('all', 'any' etc are acceptable, but usually: 'to compensate all')
10. The hotel is always fully during the peak season. booked
11. Stay in one of the most luxurious resorts the coast. on
12. The company will be the information on its website. displaying / posting / publishing / putting
13. I ordered these items over three weeks ago
14. Should you to contact us, you can call toll-free. desire / need / want / wish
15. The consignment we were expecting has not arrived. yet
16. Shipment of the goods will only take place after the has been paid in full. bill / invoice / sum
17. Traffic problems were to the fact that yesterday was a public holiday. due

18. The city will have to	_ taxes in order to maintain its services.
increase / raise	
19. Mr Gonzales will be unable to _attend	the meeting as he is on sick leave.
20. New equipment will be installed	in the boardroom of tomorrow.
as	